



CASE STUDY

PAYROLL SOLUTION LEADS TO HR HELP

Payroll and Business Solutions (PBS) are seeing an increasing number of clients extending the support they require from payroll only into their Human Resources (HR) services. Birmingham based incorporatewear initially appointed PBS to handle the payroll for their 70 employees just over a year ago and has recently worked with PBS on developing a new company handbook.

incorporatewear is one of the premier corporate clothing suppliers in the UK, providing bespoke tailoring for companies of all sizes. Financial Controller Mark Jenkins explains why they chose to outsource their payroll and how their relationship with PBS has evolved, “The payroll was something we used to handle in-house but we found this to be an ineffective use of time and resources. After receiving a quick professional response to our enquiry about outsourcing we appointed PBS and have been very happy with the excellent service we receive. Payroll is a sensitive and at times emotive area and we wanted to work with a company who we were sure would provide a professional, hassle free service.

Last year we started looking more closely at our HR practices and felt we needed a company handbook, after being delighted with the service PBS provided on our payroll we had no hesitation in using their HR expertise to do this. After working closely with PBS we now have a comprehensive handbook that clearly outlines our policies and procedures and will ensure employees old and new have all the information they need on working for us.

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As well as the company handbook PBS have also been providing ad hoc advice and support when I have had any HR related issues, often I already have the solution but I know I can use PBS as an expert sounding board! For both Payroll and HR PBS provide peace of mind that helps the business to run smoothly and I would highly recommend PBS for outsourcing Payroll and HR.”

PBS UK Ltd has over 20 years of experience in providing a professional, confidential and efficient Payroll Service. The company also offers an International Payroll solution that offers a bespoke international service and one point of contact for companies with different staff around the globe. PBS also offers a comprehensive HR retainer service.

The HR Retainer Service ensures that employers are kept up to date on any new legislation changes or developments in employment law. It can also provide a complete HR audit, a healthcheck that consists of a review of all existing policies and procedures, provides advice from qualified CIPD professionals, manages disciplinary, grievance and absence handling, constructs customised contracts of employment, issues HR newsletters and attends tribunals.

For further information on the HR Retainer Service provided by PBS UK Ltd visit the website at www.pbs.uk.com or call 0115 9853199. For further information about incorporatewear visit www.incorporatewear.co.uk

ENDS

For further information please contact Isabel Jones or Jane Icke at Eden on 0115 852 4717 or at isabel@edenpr.co.uk and jane@edenpr.co.uk

Notes to Editors:

Pam Pindar is available for interview or comment on request

