



CASE STUDY

OUTSOURCE SOLUTION FOR PAYROLL FAST BECOMING FIRST CHOICE OPTION

Cartwright King, specialist business and corporate defence solicitors, based in the East Midlands, has been using the PBS Fully Managed Payroll Service since November 2007 for its staff team of over 100.

Rupert Hawke, Finance Manager, said: “We have been outsourcing our payroll since the company was formed in 2000. This is for a number of reasons, one being confidentiality and another being cost - it has proved far more cost effective to outsource the process rather than allocate internally and provides a virtually stress free solution for us. As the organisation continued to grow, we needed to source a new payroll partner that could grow with us and cater for increasingly diverse needs.

“I am of the opinion that the trend to outsource payroll is increasing. Companies are always on the lookout for ways to reduce costs and this is an easy solution, without compromising on a service in any way. Payroll can be complicated and employees have different requirements, such as pension contributions and student loan repayments; and ongoing issues such as sick pay or maternity pay. Outsourcing payroll services means that companies don’t have to take care of a number of issues, including tax, national insurance contributions, statutory benefits and tax credits.

“PBS demonstrated that it could cater for all our requirements. In fact, the transition was seamless, and the professionalism of the staff member we dealt with was flawless. At no point would we ever consider taking the service in-house, there would

be no reason to, PBS has proven that there are no benefits to having a payroll service within the company.”

Rupert adds: “What was particularly useful was the complete payroll health check that the PBS team instigated on appointment, that looked in detail at all levels of our operation, even reviewing the level of National Insurance payments -this added value for us.

“Everything about the service that PBS provide is faultless. It would be difficult to replicate that level of service without a significant and experienced internal payroll team. From associates I have spoken to in recent months, it is clear that internal payroll departments can be quite troublesome and expensive, and through our experience with PBS I can positively say that these worries are easy to eradicate.”

Cartwright King Solicitors was established in January 2000 and has offices in Nottingham, Derby and Leicester.

The firm specialise in fraud, business defence cases, driving prosecutions, trading standards investigations, health and safety prosecutions and environmental prosecutions.